

Paragon Health, P.C. DBA Bright Futures Pediatrics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Paragon Health, P.C. DBA Bright Futures Pediatrics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Paragon Health, P.C. DBA Bright Futures Pediatrics

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Practice Administrator: (269)372-3700

If you believe that Paragon Health, P.C. DBA Bright Futures Pediatrics has failed to provide these services or discrimination in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Bright Futures Pediatrics  
714 North 9<sup>th</sup> Street  
Kalamazoo, MI 49009  
Telephone Number: (269)372-3700  
Fax Number: (269)372-0704

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Practice Administrator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

Telephone Number: (800)368-1019  
(800)537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.