

Paragon Health, P.C. DBA Adult & Pediatric ENT complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Paragon Health, P.C. DBA Adult & Pediatric ENT does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Paragon Health, P.C. DBA Adult & Pediatric ENT

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Practice Administrator: (269)343-1296

If you believe that Paragon Health, P.C. DBA Adult & Pediatric ENT has failed to provide these services or discrimination in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Adult & Pediatric ENT
501 South Drake Rd.
Kalamazoo, MI 49009
Telephone Number: (269)343-1296
Fax Number: (269)344-8485

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Practice Administrator, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
Telephone Number: (800)368-1019
(800)537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.